

Dr Leslie Fisher

Honorary Clinical Associate Professor | Rural Clinical School

Faculty of Medicine, Dentistry and Health Sciences | University of Melbourne

MBBS (Melb) FRACP MHIth&MedLaw (Melb) GCertClinTeach (Melb)

Gastroenterologist, Hepatologist and Consultant Physician

P : 03 5434 3393 F : 03 5441 3798 E : fisherrooms@gmail.com

PATIENT INFORMATION SHEET

Dear Mrs Betty Citizen

An appointment has been arranged for you to see Dr Fisher on

Dr Fisher allocates 30 minutes for your first appointment, so if you are unable to attend, you must telephone the rooms on 03 5434 3393, **by 10am the day prior**, as other patients who are waiting for an appointment, may be able to be seen sooner. Failure to attend an appointment without prior notification, will incur a \$50, non-attendance fee. While every effort will be made for you to be seen on time, occasionally, medical emergencies arise, which result in Dr Fisher running late. In such events, every effort will be made to accommodate you.

When attending your appointment, you should bring the following:

- Your referral letter from your GP. It is important that Dr Fisher has your referral at your first appointment. Please ring and check that we have received it, even if your GP tells you that it has been sent.
- Your Medicare card and health insurance details.
- All of your current medications (in their original packets or bottles)
- An alternative telephone number in case we are unable to contact you on your own number.

Patients are seen at St Francis House in Lily Street, which is opposite St John of God Hospital. There is ample parking available on the grounds and disabled parking is available at the front of the building. The rooms are located on the 2nd level of St Francis House and can be accessed either by the stairs at the main entrance or via the lift which is clearly marked at the front of the building. Patients and relatives are asked to turn mobile telephones off at the time of their consultation, or risk being asked to leave the building, while taking a call.

As Dr Fisher is a specialist, you will have an out of pocket expense. Payment is expected on the day of your consultation. We do not bulk bill, however, you will receive a discount of \$25, for payment in full on the day of your consultation. The charges in the rooms, depending of the complexity of your medical problems, are as follows:

- * **Initial Consultation \$300 - Medicare Rebate \$143.35 (payment made on the day \$275.00)**
- * **Review Consultation \$175 - Medicare Rebate \$71.70 (payment made on the day \$150.00)**
- * **Initial Consultation (Complex) \$300.00 - Medicare Rebate \$224.35 (payment made on the day \$280.00)**
- * **Non Attendance Fee \$50**
- * **If you are a Pension Card Holder, present your card on the day to receive a \$25 discount. Card MUST be presented to receive discount - no card, no discount. (Health Care Card does not attract a discount.)**

Accounts can be paid by cash, personal cheque, credit card and EFTPOS. We have the facilities electronically, to transmit your claim to Medicare after the account has been paid. Please note that if you are the holder of a DVA Gold Card, you will be required to present your card on arrival and will be bulk billed for your consultation. Please attend 5 minutes early for an initial consultation, so that we can enter your details on the computer and prepare your file, prior to your appointment.

Office Hours are: Open: 9am to 12pm and 2pm to 5pm Monday to Friday. The office is closed Saturday, Sunday and Public Holidays.

Please phone 03 5434 3393 after hours, for instructions.