

# A/PROF A. LESLIE FISHER

Honorary Clinical Associate Professor | Rural Clinical School

Faculty of Medicine, Dentistry and Health Sciences | University of Melbourne  
MBBS (Melb) FRACP FRCP MHLth&MedLaw (Melb) GCertClinTeach (Melb)  
Gastroenterologist, Hepatologist and Consultant Physician

ST FRANCIS HOUSE  
138 - 140 LILY STREET, BENDIGO 3550

Phone: 03 5434 3393 / Fax 03 5441 6129  
fisherrooms@gmail.com

## PATIENT INFORMATION SHEET

Dear Betty ,

An appt has been arranged for you to see Dr Fisher on

Dr Fisher allocates 30 minutes for your first appointment, **if you are unable to attend, you MUST TELEPHONE THE ROOMS on 03 5434 3393 (do not email or SMS cancellation), by 10 am the day prior** (otherwise a non cancellation fee of \$50 will occur), as other patients who are waiting for an appointment, may be able to be seen sooner. Failure to attend an appointment without prior notification, will incur a \$50, non-attendance fee. While every effort will be made for you to be seen on time, occasionally, medical emergencies arise, which result in Dr Fisher running late. In such events, every effort will be made to accommodate you.

When attending your appointment, you should bring the following:

- Your referral letter from your GP. It is important that Dr Fisher has your referral at your first appointment.  
Please ring and check that we have received it, even if your GP tells you that it has been sent.
- Your Medicare card and health insurance details.
- All of your current medications (in their original packets or bottles)
- An alternative telephone number in case we are unable to contact you on your own number.

Patients are seen at St Francis House at 138-140 Lily Street, which is opposite St John of God Hospital. There is ample parking available on the grounds and disabled parking is available at the front of the building. The rooms are located on the 2nd level of St Francis House and can be accessed either by the stairs at the main entrance or via the lift which is clearly marked at the front of the building. Patients and relatives are asked to turn mobile telephones off at the time of their consultation, or risk being asked to leave the building, while taking a call.

As Dr Fisher is a specialist, you will have an out of pocket expense. Payment is expected on the day of your consultation. We do not bulk bill, however, you will receive a discount of \$25, for payment in full on the day of your consultation. Please phone 5434 3393 to discuss the fees. There is a Non Attendance fee of \$50 if you do not arrive for your appointment.

If you are a Pension Card Holder, present your card on the day to receive a \$25 discount. Card MUST be presented to receive discount - no card, no discount. (Health Care Card does not attract a discount.)



Accounts can be paid by cash, personal cheque, credit card and EFTPOS. We have the facilities electronically, to transmit your claim to Medicare after the account has been paid. Please note that if you are the holder of a DVA Gold Card, you will be required to present your card on arrival and will be bulk billed for your consultation.

Please attend 5 minutes early for an initial consultation, so that we can enter your details on the computer and prepare your file, prior to your appointment.

Office Hours are: Open: 9 am to 12 pm and 2 pm to 5 pm Monday to Friday. The office is closed Saturday, Sunday and Public Holidays.

Please phone 03 5434 3393 after hours, for instructions.

Regards, Debbie Curnow